

SUMMIT™

Advanced Observability

SEE EVERYTHING, ACT INSTANTLY

Summit's Advanced Observability is a fully managed monitoring service that delivers real-time visibility, proactive alerting, and actionable insights across infrastructure, applications, and networks. Scalable, automated, and SLA-backed, it keeps you ahead of issues so your team stays focused on growth.

Pain Points & Risks

Without advanced monitoring, IT teams are left exposed.

- ✗ **Blind Spots** - Disparate tools and environments miss critical alerts.
- ✗ **Staffing Gaps** - Limited resources delay responses and fixes.
- ✗ **Compliance Pressure** - SOC 2 and ISO 27001 demands add risk without proper monitoring.
- ✗ **Downtime Threats** - Issues often surface too late, disrupting operations.
- ✗ **Manual Burden** - Reactive troubleshooting slows resolution.
- ✗ **Scaling Struggles** - Legacy tools can't keep pace with growth.
- ✗ **Hidden Costs** - Inefficient monitoring wastes resources and budget.

Features that Deliver

Summit provides the visibility and insights you need to stay in control.

1 Unified Portal	Single dashboard for infrastructure, apps, and websites.	
2 AIOps-Driven Alerts	Smarter baselines and anomaly detection.	
3 Custom Dashboards & Reports	Tailored views and performance trends.	
4 Mobile & API Access	Integrates with ServiceNow, PagerDuty, and more.	
5 Role-Based Access	Secure, granular permissions for teams.	
6 Automated Onboarding	Fast deployment with collectors and automation.	
7 Resilient Retention	13-month history with high granularity.	

Optional Add-ons

Expand your monitoring capabilities:

- ✓ Quarterly performance reviews with Summit architects
- ✓ Security integrations (DDoS, EDR)
- ✓ Backup & DRaaS metrics
- ✓ Custom alert routing and escalation workflows

Tailored for Your Business

Three flexible service levels to match your needs:

VM MONITORING	WEB MONITORING	MANAGED HOSTS & HYPERVISORS
Per-instance licensing for customer-managed VMs. Includes metrics, alerts, dashboards, and monthly reports.	Synthetic checks, SSL expiry, and transaction tracking for websites and APIs.	Summit-managed servers and hypervisors with proactive support.

Outcomes That Matter

Reduce risk, improve uptime, and
unlock operational efficiency.

LESS DOWNTIME	Proactive alerts keep systems running.
COST CONTROL	Efficient monitoring lowers total cost of ownership.
COMPLIANCE READY	SOC 2 and ISO 27001 certified facilities.
SCALABLE GROWTH	Automated onboarding supports expansion.
ACTIONABLE INSIGHTS	Custom dashboards drive smarter decisions.

TESTIMONIAL

“Our only problem with Summit is holding everyone else to their standard.”



Core Use Cases

Advanced Observability delivers across critical scenarios:

DATABASES & TRANSACTIONS

Ensure reliability for SQL, MongoDB, and more.

VIRTUAL MACHINES

Optimize VMware, Hyper-V, and cloud VMs.

ENTERPRISE APPLICATIONS

Protect ERP, finance, and mission-critical apps.

DISASTER RECOVERY

Support replication, failover, and HA strategies.

CUSTOM WORKLOADS & APIS

Monitor bespoke applications with tailored probes.

The Summit Advantages

What sets Summit apart:

ENTERPRISE APPLICATIONS

24x7x365 hands-on assistance from Summit's monitoring engineers.

FULLY MANAGED SERVICE

Deployment, configuration, and ongoing monitoring handled by Summit.

PROACTIVE APPROACH

AI/ops-driven alerting and preventive practices stop issues before they escalate.

GLOBAL DATA CENTERS

SOC 2 and ISO 27001 certified facilities across North America, ensuring proximity, compliance, and resilience.

CUSTOMIZABLE SOLUTIONS

Flexible tiers, add-ons, and integrations to fit your business needs.

SIMPLICITY & INTEGRATION

A single portal, streamlined onboarding, and tie-ins with ServiceNow, PagerDuty, and more.

Global Data Centers

Summit's worldwide network keeps infrastructure secure, compliant, and close to your business.



Take the Next Step

Discover total visibility: **Contact Summit** for a personalized demo.

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ABOUT
SUMMIT

Summit manages IT infrastructure for enterprise organizations in secure data centers worldwide.